

**GOVERNMENT OF INDIA
EXTERNAL AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:1451
ANSWERED ON:22.08.2007
TELE-ENQUIRY SYSTEM FOR PASSPORT INFORMATION
Sugavanam Shri E.G.

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether some of the Regional Passport Offices in the country have started Tele- Enquiry System for Passport Information;
- (b) if so, the details thereof and the facilities extended to the applicants, state-wise;
- (c) whether the Government proposes to extend the facility to all the passport offices in the country; and
- (d) if so, the details thereof and the time by which the facility would be extended?

Answer

MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI E. AHAMED)

(a) Yes.

(b) Tele-Enquiry System for passport-related information is functional in 20 out of 32 Passport Offices as of 31st July 2007. The details are as under:

1. Ahmedabad
2. Bangalore
3. Bareilly
4. Chandigarh
5. Chennai
6. Cochin
7. Delhi
8. Ghaziabad
9. Hyderabad
10. Jaipur
11. Jalandhar
12. Kolkata
13. Kozhikode
14. Mumbai
15. Panaji
16. Pune
17. Thane
18. Tiruchirappalli
19. Thiruvananthapuram
20. Vishakhapatnam

Under the Tele-Enquiry System, information is available about rules and regulations concerning the issuance of passports and status of individual applications.

(c) & (d) It is proposed to extend this facility gradually to the remaining twelve Passport Offices depending upon availability of requisite staff for the purpose.